



Our Resorts
of the Year



Safety
First



Photo
Contest



Ozark Mountain Resort



published
exclusively
for you by the
Silverleaf Club

GETAWAYS

Summer, 2010

OUR RESORTS OF THE YEAR

Challenging Each Other To New Levels

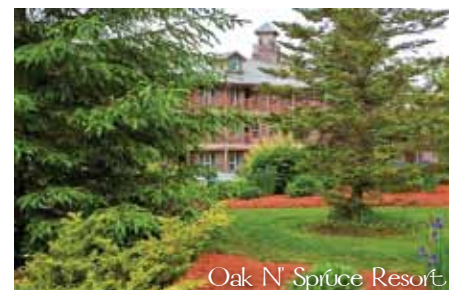
THIS IS THE EIGHTH year we've matched resort against resort and challenged each resort to go that "extra mile" to make your vacations the best ever.

In the spirit of friendly competition we encourage and reward those resorts which exhibit outstanding

customer service and hard work to ensure their guests have vacation memories that will last a lifetime.

For the third year in a row Oak N' Spruce Resort, in the large resort category, came out on top, along with six-time winner Ozark Mountain Resort, in our small resort category. Many factors play a part in earning this distinction, includ-

ing safety and RCI scores. Our hats off to all the Oak N' Spruce Resort and Ozark Mountain Resort team members that contributed to their winning efforts!



Oak N' Spruce Resort

SILVERLEAF STARS

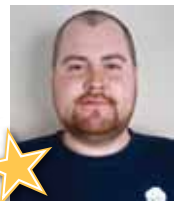
EVERY TIME YOU COMPLETE the Silverleaf Star card in your check-in packet you let us know who has helped make your vacation better.

We recognize our Silverleaf "cast" and "crew" members, who "go that extra mile", take that extra time to make sure your needs are met and just display a caring attitude towards making your vacation as pleasant as possible.

Our "cast" winners for 2009 (those team members working in Administration, Registration, Service Managers, Recreation, Restaurant, Pool, Health Club, Trail Rides or Security), in the larger resort category are Ms. Candace Riney, Registration, from The Villages Resort, and in the smaller resort category, Ms. Nicole Ross, Registration, from Silverleaf's Seaside Resort. Our "crew" winners (those team members working in Maintenance, Housekeeping, Landscaping and the Golf Course) are Mr. Matt Gingras, Maintenance, from Oak N' Spruce Resort and Mr. Ben Bellinger, Maintenance, from Apple Mountain Resort. Congratulations to them for jobs well done!



Candace Riney
The Villages Resort



Matt Gingras
Oak N' Spruce Resort



Ben Bellinger
Apple Mountain Resort



Nicole Ross
Silverleaf's Seaside Resort



ONLINE CONTEST - Fun, new way to win cool prizes

STARTING THIS ISSUE, we are giving you the opportunity to win a prize for correctly answering a question about Silverleaf. The prize for correctly answering this issues question is \$25 in Silverbucks. Log on to our web site, www.silverleafresorts.com, to help you find the answer, then click on the "Online Contest" link, in the members only section and select your answer from the choices listed. You may enter once per day, per user name, and if there is more than one correct entry, one random correct entry will be drawn after the contest ends on September 1st. Good luck and here's the first question:

At what time do twilight rates start at The WaterPark @ The Villages?



The WaterPark © The Villages



Piney Shores Resort

SAFETY FIRST

Ozark Mountain Resort

OUR STAFF IS COMMITTED to maintaining a safe environment for you and your family during your vacation. Parents, we ask for your assistance in keeping your children safe by reviewing the basics of safety, which are slow down, stop, look and listen, with your child and follow some basic rules:

Parents (or a responsible adult) must accompany their children at all times when at resort amenities, pools, and the activity centers and are responsible for their children's behavior and safety.

SWIMMING POOLS: there are NO lifeguards on duty. You are your child's lifeguard. Please designate an adult in your group to be a "water watcher". No swimming allowed during rain or thunder. Follow the posted pool rules. Pets are not permitted within the fence. Please keep all food and drinks in designated areas and away from the pool deck. No glass items are allowed.

SWIM AT YOUR OWN RISK IN OPEN BODIES OF WATER: Swimming in lakes, rivers, and oceans can be fun but it is not the same as swimming in a pool, as your body must have more energy to handle currents that exist in open waters.

IN THE SUN: Even if the sunscreen is waterproof, reapply it every couple of hours, even on cloudy days. Please make sure you drink plenty of water.

BICYCLE OR SKATEBOARD RIDING: Helmets should be worn at all times while riding. Please comply with rules posted at some locations due to certain terrains. We ask that bicycle or skateboard riding cease at sunset.

REMEMBER ... some of our resorts have roaming wildlife, including raccoons, skunks, feral cats, and more. You must place all garbage in the trash bins that are provided. Please do not leave food outside unattended.

We thank you for your help and hope your next vacation creates great memories that will last a lifetime.

OUR OWNERS ASK:

Q: I need to change my due date before my next payment is due. What do I need to do to request this change?

A: Call an Owner Services Department representative at 1-888-476-0991 to request a due date change. Before we can complete your request your account must be up-to-date.

MANAGERS CHOICE

CAMERON TYER,
General Manager
at Piney Shores



Resort is quick to suggest *Burger Fresh*,

to his guests who will be off-property for the day, as one of his favorite places for a great burger. *Texas Monthly* named *Burger Fresh* one of the "50 Best Burger Joints in Texas" for 2009, and he heartily agrees!

Cam's favorites are the Texas Monthly Award Burger or the patty melt. They're located at 804 Gladstell, #110, in Conroe, which isn't too far from the resort. Just ask at the Front Desk if you need directions.

Cam also recommends The Cynthia Woods Mitchell Pavilion in The Woodlands for summer concerts and local entertainment.

JUST A REMINDER:

YOU HAVE THE right to request a written annual timeshare fee and expense statement. Please request the statement by writing:

Silverleaf Resorts, Inc.
Attn: Owner Services
P.O. Box 130358
Dallas, Texas 75313

NEW and NOTEWORTHY

WE WANT YOU to be aware of our on-going renovations and new projects at our resorts to make your next visit even better!

Between January 1st and May 1st, more than 450 units, resort-wide, have been updated through our Resort Replacement Program or by the resort. Units receive furnishings and updates that may include flat-screen TV's, new mattresses and bedding, appliances, counter tops, carpet, vinyl, tile, new paint or other items.

- The Villages - 70+ units were updated, in addition to having the shuffleboard, basketball and hopscotch courts painted.
- Lake O' The Woods - 20+ units were updated, in addition to new carpet on the mini golf course and the tennis and shuffleboard courts painted.
- Holly Lake - 8+ units received updates.
- Hill Country - 20+ units were updated, including new vacuum cleaners in every unit and the carpet was replaced on the mini golf course.
- Piney Shores - 60+ units were updated, including new carpet and signage on the mini golf course, new submerged attractant fishing lighting at the new pier, new arcade equipment and a new fitness center has been added.
- Seaside Resort - 140+ units received updates, plus the carpet was replaced on the mini golf course along with the pavilion, playscape and shuffleboard areas received new paint.
- Ozark Mountain - 15+ units were updated and the tennis, basketball and shuffleboard courts were resurfaced.
- Holiday Hills - 80+ units received updates.
- Timber Creek - 20+ units received updates.
- Fox River - 5+ units were updated, the carpet in the arcade was replaced and new canoes added.
- Oak N' Spruce - 35+ units were updated and more than 2,000 square feet of sidewalk has been replaced.
- Orlando Breeze - 20+ units received updates.
- Apple Mountain - The Activity Center flooring was replaced.



PHOTO CONTEST:

Your Vacation Memories

WE LOVE HEARING about your Silverleaf vacation memories!

Whether you exchange your normal week to explore other resorts in the Silverleaf family, enjoyed a Bonus Time getaway or just had a great time at your home resort. From now until August 15th, submit your favorite vacation memory, with photos, and the three best stories and photos will be published in our Fall, 2010 newsletter. We've already received some wonderful vacation stories from our owners and look forward to getting even more.

In addition, the first place winner will receive \$100 in Silverbucks, second place winner will receive \$50 in Silverbucks and third place will receive \$25 in Silverbucks. Silverbucks are honored at all our country stores, activity centers, and can be used to pay monthly membership dues.

Send your digital entries to:
Photocontest@silverleafresorts.com
or mail to: Photo Contest
Silverleaf Resorts, Inc.
1221 River Bend Dr., Suite 120,
Dallas, Texas 75247

